

# Khalid Abdulrahman Alasmari

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📍 Saudi Arabia

🌐 khalid-alasmari-963164178

## PROFILE

I have extensive experience in customer service and a deep understanding of their needs. I have strong skills in time management, data analysis, problem solving and building successful relationships with clients. I look forward to providing exceptional service and contributing to the success of any project.

## EDUCATION

**King Khalid University,**  
*Diploma - Information System*  
Jun 2018 – Jan 2021

## PROFESSIONAL EXPERIENCE

**Toys R Us, Sales representative**  
Sep 2020 – Jul 2023 | Abha  
Accounting (Cashier) - Customer Service -  
Inventory Management - Pricing - Conversion  
Rate measurement(KPI)

**STC, Data analyst**  
( Virtual work ), Misk Foundation  
User behavior analysis - building prediction  
models - machine learning algorithm - data  
presentation

**BCG, Financial analysis and profitability analysis  
consultant**  
( Virtual work ), Misk Foundation  
Conducting a feasibility study - market analysis  
- budget planning - designing and submitting  
offers

## COURSES

**Risk Assessment and Analysis, Crystal Academy**  
Jul 2024 – Jul 2024

**Project Management Professional (PMP),  
PRTC Institute**  
May 2024 – May 2024

**Data Management Bootcamp, SDAIA Authority**  
Dec 2023 – Jan 2024

**Building and Managing work teams, IMT Center**  
Mar 2023 – Mar 2023

**Computer skills course, King Khalid University**  
Oct 2019 – Oct 2019

**Crisis Management course, KKU**  
May 2018 – May 2018

**Customer Service - Dealing professionally,  
Doroob**  
Nov 2018 – Dec 2018

**Quality Management, Riyadhah Institute**  
Jan 2024 – Jan 2024

**Supply Chains, Riyadhah Institute**  
May 2022 – May 2022

**Use Email professionally, King Khalid University**  
Apr 2024 – Apr 2024

## SKILLS

Microsoft Office, Writing Reports, Time  
Management, Problem Solving skills,  
Communication and Negotiation skills, Creative  
Thinking, Teamwork skills, Quality Management

## ORGANIZATIONS

**Occupational Safety and Health Administration  
(OSHA),**  
*General Industry Safety and Health* 2024